

Renee Wall

Senior Technical Program Manager

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Seattle-based Sr. Technical Program Manager with over 8 years of experience helping people build and deliver scalable, inclusive, and engaging products. Strong technical background, well-versed in design and accessibility, and excellent written and verbal communication skills.

EXPERIENCE

Expedia Group, Sr. Technical Program Manager, 2018 – present

Across all programs, primary responsibilities were to

- collaborate with product, UX, engineering, line of business (LOB) stakeholders, and organizational leadership to align on feature priorities, roadmaps, and quarterly goals
- define intake processes and ensure that teams are being strategic about their work
- track delivery using Agile/Scrum and Kanban methods, using tools such as GitHub, JIRA, Trello, Airtable, and Confluence
- assist resource-challenged teams in making tradeoffs
- identify risks, issues, blockers, and program-level gaps
- communicate program status horizontally and vertically
- work with engineering to ensure technical approaches are practical and scalable
- ensure features are inclusive and function across supported OS/browser combinations

Program: Homepage/Home screen (confidential, in progress)

Working cross-platform (native app and web) on a high-impact, high-visibility initiative that spans multiple LOBS. Partnering with UX, merchandising, engineering, product, and advertising to meet marketing-driven deadlines.

Program: Covid-19 response and recovery

Established a cross-functional review process to vet COVID-19 content and designs before handoff to engineering. Prior to this process, content was released to production too quickly and without sufficient quality checks, which resulted in conflicting and confusing information for travelers. The new process ensured that designs were approved by public relations and legal experts, leveraged our Universal Design System, were accessible to travelers using assistive technologies, and had logical end-to-end user flows.

EDUCATION

Web Application Developer Certificate, Edmonds Community College, Lynnwood, WA

JavaScript, PHP, SQL, relational database design, CSS, HTML, object-oriented programming, SEO, and project management. Teaching Assistant, Dean's Honor Roll, and 4.0 GPA.

Associate of Arts in Visual Communication, Art Institute of Seattle, Seattle, WA

Graphic design principles, logos, composition and layout, illustration tools and techniques, typography, color theory, presentation, and marketing.

Bachelor of Arts in Psychology, The Ohio State University, Columbus, OH

Emphasis on cognitive and developmental psychology. Dean's List, Scarlet and Gray merit scholarships, and French minor.

Program: Trips at the Center

Led the Trips UX team to deliver designs that help travelers plan and book their trips. This was a sizable program with many vertical teams. UX needed horizontal visibility into each area and help with resourcing and prioritization.

Program: Progressive Web Application (PWA) adoption

Brand Expedia migrated from a Java-based technology stack to a PWA platform that leverages Node, Webpack, React, GraphQL, a cross-platform design system, and an internal analytics library. My role was to educate technical and non-technical stakeholders on the benefits of adopting the new platform and consult on approaches to tackling this complex task. Also created materials for and conducted worldwide “roadshow” presentations to individual teams.

Expedia Group, Senior UI Developer, Client-side Engineering, 2014 – 2018

Built accessible, scalable, components for Expedia’s User Interface Toolkit (UITK) using React, HTML, Sass, Enzyme, and Git. UITK components are used on over 90% of Expedia pages worldwide, including partner sites. In addition to building components, I

- provided front-end technical support to developers via code reviews, education, and troubleshooting.
- documented various configurations for components and provided usage guidelines.
- interviewed internal and external job applicants for technical and soft skills.
- conducted performance audits of the site.

Expedia Group, Software Engineer (UI), Loyalty Engineering Organization, 2011 – 2014

Developed UI for Expedia Rewards and other loyalty-based partner programs. Technologies included jQuery, Java, HTML, LESS, Jasmine, and Perforce. Responsible for shifting Rewards pages from fixed layouts to mobile-first Responsive Web Design.

Freelance web design and development, 2012 - 2014

Designed and built websites using Photoshop, Illustrator, jQuery, Handlebars, LESS, CSS, HTML, PHP, XML, and Git. *Content and sites are now maintained by clients.*

[John Harrigan](#) | [Henry Stinson](#) | [Foolish People](#) | [Strange Factories](#)

RECOGNITION & AWARDS

Girls Who Code mentor

Summer program to mentor high school students at Expedia. Introduced them to UI development, offered career advice, created their curriculum, and reviewed their code.

National Federation of the Blind

Praised for my development of an accessible Date Picker (calendar) widget.

Expedia Accessibility Lead and Champion, 2015-2019

Assisted teams in quarterly audits of their pages, educated developers on the why and how of accessible code, represented Expedia at the CSUN Assistive Technology conference, and evangelized accessibility across the organization.

Recipient of multiple Horizon Awards

Expedia grants these additional stock bonuses to employees who are recognized for their strong performances.

Society of Illustrators Annual Scholarship Competition

Recipient of The Starr Foundation award at the Society of Illustrators Annual Scholarship Competition.